
Terms & Conditions – IAMI CYBER PTY LIMITED ABN 19668595408 (Trading as Quikky Move)

Last Updated: 01.06.2025

By using our website and booking services through Quikky Move, you agree to the following terms and conditions. Please read them carefully before proceeding.

1. General

This estimate is valid for 30 days from the date of issue. After this period, pricing may be subject to change, unless a fixed price has been explicitly agreed upon at the time of booking.

All services are provided in accordance with the description confirmed by the client at the time of booking. All invoices are payable immediately upon completion of the service, prior to the team leaving the site.

If payment is not received on the same day, the outstanding balance will accrue daily interest based on the current cash rate target set by the Reserve Bank of Australia (RBA), in accordance with the following legal frameworks:

- Competition and Consumer Act 2010 (Cth)
- Australian Consumer Law – Schedule 2, Section 23 (Unfair Contract Terms)
- Australian Securities and Investments Commission Act 2001 (ASIC Act)

Failure to pay on time may result in additional charges, administrative fees, recovery costs, or legal action, where applicable.

2. Moving Services

The quote is based on information provided by the client and assumes all items are packed and ready for loading, unless packing has been explicitly requested as an additional service.

The quoted amount is an estimate only, based on average loading and unloading times, depending on the described volume, access conditions, and type of goods. The client acknowledges that actual job duration may vary due to factors such as stairs, elevator access, narrow hallways, parking limitations, or unexpected complications.

The final cost may be higher or lower than estimated, depending on actual hours worked, materials used, and any additional services requested or required on-site.

While our team takes all reasonable care, minor damage (e.g., scratches or scuffs) may occur when handling large items in confined spaces. We are not liable for weather-related damage, including exposure to moisture or rain.

Waiting time caused by delays from the client or third parties will be charged at the standard hourly rate.

We do not transport cash, jewelry, important documents, hazardous materials, or restricted items.

3. Cleaning Services

Cleaning is performed in accordance with the agreed checklist or task description. The client must provide access to water, electricity, and the premises at the scheduled time.

The final result may vary depending on the current condition of the property. Stubborn stains, odours, or accumulated grime may not be fully removable.

The client is expected to be present for a final walkthrough. If not, the work will be deemed accepted upon completion.

Return visits are charged separately unless previously arranged in writing. Standard cleaning does not include removal of construction debris, mold treatment, pest control, or handling of hazardous substances unless pre-approved.

4. Handyman Services

Services are performed on an “As is” basis. Quikky Move is not responsible for concealed or structural defects, including plumbing, electrical wiring, or wall instability.

A 14-day workmanship guarantee applies unless otherwise specified. Materials may be provided by the client or procured by us with prior agreement. If the client supplies their own materials, they assume responsibility for their suitability.

Complex or specialised tasks require separate approval and quotation.

5. Insurance

Goods in transit are insured up to \$50,000 AUD. Public liability coverage extends up to \$20,000,000 AUD.

Insurance does not cover indirect losses such as delays, lost revenue, or business interruption.

6. Claims

Clients must inspect all items and services immediately upon completion (e.g. unloading, cleaning, repair). Claims made after the team has left the premises will not be accepted.

7. Payment Terms

- Payment plans and instalment arrangements are available upon request and are subject to approval. Final decision to offer a payment plan is made at the sole discretion of Quikky Move.
- Local moves: Prepayment of 2 hours + callout fee is required before the job starts.
- Interstate moves: A 50% deposit is required upon booking, with the remaining balance payable upon delivery.
- Cleaning and handyman services: Payment terms are confirmed upon booking.
- Waiting time or inaccessibility caused by the client or third parties will be billed at the standard hourly rate.

8. Cancellations & Rescheduling

- Cancellations with less than 24 hours' notice will result in loss of the deposit.
- Rescheduling with less than 24 hours' notice will incur a \$50 AUD administrative fee.
- Cancellations or changes made more than 24 hours in advance are free of charge.

9. Legal Notice

These Terms & Conditions have been reviewed and approved by the Director of Quikky Move and may be amended at any time without prior notice.

All services are subject to Quikky Move's final approval prior to commencement. By placing a booking or accepting a quote, the client confirms that they have read, understood, and agreed to these terms and conditions.

I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS.