
PRIVACY POLICY – IAMI CYBER PTY LIMITED ABN 19668595408 (Trading as Quikky Move)

Effective Date: 01.06.2025

IAMI CYBER PTY LIMITED ABN 19668595408 (TRADING AS QUIKKY MOVE) is committed to protecting your privacy in accordance with the Australian Privacy Principles (APPs) as outlined in the Privacy Act 1988 (Cth).

This Privacy Policy outlines how we collect, use, store, and disclose your personal information. By accessing or using our website or services, you agree to the terms of this policy. If you do not agree with any part of this policy, you must not use our website or services.

1. What Information We Collect

We may collect the following types of personal information:

- Full name, phone number, email address, and residential or service address
- Booking details and service history
- Identification documents (if required for payment plans or contractual agreements)
- Marketing interaction data (e.g., ad engagement through Facebook or Google)
- Optional account registration data (if you create a profile in our booking system)
- User interactions with our website (e.g., IP address, cookies, browser type, pages visited)

We do **not** collect or store full credit card details. All payments are securely processed via third-party PCI-DSS compliant payment gateways.

2. How We Collect It

We collect your personal information when you:

- Visit or interact with our website
- Make a booking, request a quote, or complete a form
- Contact our customer support
- Register for a customer account or profile
- Engage with us on social media or through digital ads

We may also collect information from publicly available sources or third-party providers, where permitted by law.

3. Use of Personal Information

Your personal information may be used to:

- Provide, manage, and improve our services
 - Schedule and deliver bookings
 - Process and track payment instalments (if applicable)
 - Manage client records and service history in your secure customer account
 - Send updates, notifications, and promotional offers (with consent)
 - Conduct identity verification (e.g., for payment plans or contracts)
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4. Disclosure to Third Parties

We may disclose your personal information to:

- Employees, contractors, and service providers who help deliver our services
- Secure third-party payment processors and cloud platforms (e.g., Cloudflare, Stripe, etc.)
- Digital advertising platforms for remarketing and campaign optimisation (e.g., Google, Meta)
- Legal or regulatory authorities, if required by law

We do not sell or rent your personal information to any third party for marketing purposes.

5. Data Security and Storage

Your data is securely stored using encrypted cloud-based systems, including web security infrastructure powered by Cloudflare.

Access to data is restricted to authorised personnel only. We implement reasonable measures to prevent loss, misuse, unauthorised access, disclosure, or alteration.

6. Website Usage, Accounts, and Cookies

When you use our website, we may:

- Track pages visited, interactions, and traffic sources (via analytics)
- Store cookies to remember preferences and improve your experience
- Collect behavioral data to optimise our advertising campaigns (with consent)

If you create a customer account, we store your profile details, order history, and contact preferences.

By continuing to use our website, you accept our use of cookies and digital tracking in accordance with this policy.

7. Access, Correction, and Deletion

You have the right to:

- Access the personal data we hold about you
- Request corrections to inaccurate information
- Request deletion of your data (where legally and operationally feasible)

To exercise any of these rights, contact us using the details below.

8. Policy Updates

We may update this Privacy Policy as our business or obligations evolve. The latest version will always be accessible on our website.

9. Contact Us

If you have any questions, concerns, or complaints regarding this Privacy Policy or your personal information, please contact:

IAMI CYBER PTY LIMITED (TRADING AS QUIKKY MOVE)

Email: admin@quikky-move.com.au

Phone: 025-114-45-79

Websites: <https://www.quikky-move.com.au> ; <https://www.quikky-move.au>

I HAVE READ AND AGREE TO THE PRIVACY POLICY.